

ARTICLE 13 PRIVACY NOTICE

Data Protection Act 2018/UK General Data Protection Regulation

THIS PRIVACY NOTICE COVERS THE PARKING OF YOUR VEHICLE IN LONDON BIGGIN HILL'S MAIN PASSENGER TERMINAL CAR PARK

THE TYPE OF PERSONAL INFORMATION WE COLLECT

We currently collect and process the following information: -

- Name
- Telephone Number
- Flight destination
- Date of your return
- Car registration
- CCTV footage

HOW WE GET THE PERSONAL INFORMATION AND WHY WE HAVE IT

All of the personal information we process is provided to us directly by you for the following reason: -

We use the information that you have given us in order to provide you with a car parking space at a date and time of your choosing.

Under the General Data Protection Regulation UK (GDPR), the lawful bases we rely on for processing this information is:-

- "Performance of a Contract" meaning that the processing is necessary for us to provide the above service and enter into a contract.

CCTV footage may also be obtained whilst you are on our premises both landside and airside for the following reasons: -

- To ensure the health and safety of Airport visitors.
- To detect, prevent or reduce the incidence of crime.
- To prevent and respond effectively to all forms of possible harassment and disorder.
- To reduce the fear of crime.
- To create a safer environment.
- To provide emergency services assistance.
- *To monitor the use of IT systems, and their users, throughout the airport for security purposes.
- *For security compliance & performance monitoring and measuring.
- *To monitor operational standards throughout the airport, including contractual agreements with partners.

Under the General Data Protection Regulation UK (GDPR), the lawful bases we rely on for processing this information is: -

- "Legitimate Interest"

Please see our CCTV Privacy Notice for full details.

HOW WE STORE YOUR PERSONAL INFORMATION

Your hard copy personal information is securely stored on site at London Biggin Hill Airport in our security department in locked cabinets with access only by security personnel.

We keep your personal data for 31 days from the date of your return. After this time, we will dispose of your information by cross cut shredding of your data.

CCTV Footage will be stored on our secure Airport servers based within the UK. We will keep footage for 31 days, at which point it will be automatically overwritten. Please see our CCTV Privacy Notice for full details.

As a data subject whose personal information we hold, you have certain rights. If you wish to exercise any of these rights, please email datamanager@bigginhillairport.com or use the information supplied in the 'Contact Us', section below. To process your request, we will ask you to provide two valid forms of identification for verification purposes. Your rights are as follows:

THE RIGHT TO BE INFORMED

As a data controller, we are obliged to provide clear and transparent information about our data processing activities. This is provided by this privacy notice and any related communications we may send you.

THE RIGHT OF ACCESS

You may request a copy of the personal data we hold about you free of charge. Once we have verified your identity and, if relevant, the authority of any third-party requestor, we will provide access to the personal data we hold about you as well as the following information:

- a) The purposes of the processing
- b) The categories of personal data concerned
- c) The recipients to whom the personal data has been disclosed
- d) The retention period or envisioned retention period for that personal data
- e) When personal data has been collected from a third party, the source of the personal data

If there are exceptional circumstances that mean we can refuse to provide the information, we will explain them. If answering requests is likely to exceed one calendar month, where we require additional time or (extended by 2 calendar months), or, in the case of repetitive requests, we reserve the right to request payment (for reasonable administrative costs) before processing the request, we will inform you.'

THE RIGHT TO RECTIFICATION

When you believe we hold inaccurate or incomplete personal information about you, you may exercise your right to correct or complete this data. This may be used with the right to restrict processing to make sure that incorrect/incomplete information is not processed until it is corrected.

THE RIGHT TO ERASURE ('THE RIGHT TO BE FORGOTTEN')

Where no overriding legal basis or legitimate reason continues to exist for processing personal data, you may request that we delete the personal data. This includes personal data that may have been unlawfully processed. We will take all reasonable steps to ensure erasure.

Due to the complex nature of Consent and legal exemption, we are not always able to fulfil deletion ("Right to be Forgotten") requests, and it is essential you understand this before accessing the service.

THE RIGHT TO RESTRICT PROCESSING

You may ask us to stop processing your personal data. We will still hold the data, but will not process it any further. This right is an alternative to the right to erasure. If one of the following conditions applies, you may exercise the right to restrict processing:

- a) The accuracy of personal data is contested.
- b) Processing of personal data is unlawful.
- c) We no longer need personal data for processing, but the personal data is required for part of a legal process.
- d) The right to object has been exercised, and processing is restricted pending a decision on the status of the processing.

THE RIGHT TO DATA PORTABILITY

You may request your set of personal data be transferred to another controller or processor, provided in a commonly used and machine-readable format. This right is only available if the original processing was on the basis of Consent, the processing is by automated means and if the processing is based on the fulfilment of a contractual obligation.

THE RIGHT TO OBJECT

You have the right to object to our processing of your data where;

- a) Processing is based on legitimate interest;
- b) Processing is for the purpose of direct marketing;
- c) Processing is for the purposes of scientific or historic research; or
- d) Processing involves automated decision-making and profiling.

DATA SECURITY

We may also be required to share your personal data with employers, our trusted third-party organisations, government agencies and law enforcement authorities. We may need to share your personal data to fulfil our purposes for processing your personal data and/or because those third parties need to process your personal data for their own purposes to safeguard national security and prevent and detect crime. Where we share your personal data with third parties, they will only use it in compliance with data protection legislation. These third parties may transfer your personal data overseas, but we will always ensure the disclosure is legitimate and proportionate for processing.

To prevent unauthorised access, maintain data accuracy and ensure the correct use of information, we have put in place appropriate physical, electronic and managerial procedures to safeguard and ensure your information supplied is held securely, in accordance with the Data Protection Act 1998.

HOW TO COMPLAIN

If you have any concerns about our use of your personal information, you can make a complaint to us at London Biggin Hill Airport datamanager@bigginhillairport.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Livechat via ico.org.uk/livechat
Helpline number: 0303 123 1113
ICO website: www.ico.org.uk